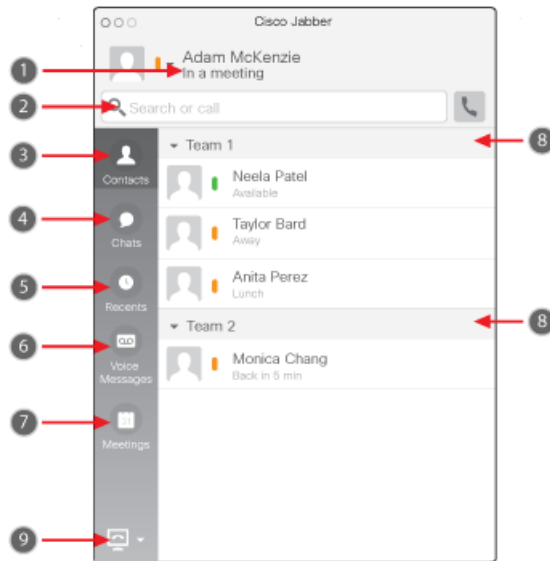


Cisco Jabber for Mac 11.0 Quick Start Guide

Note: This document might include features or controls that are not available in the deployment of Cisco Jabber for Mac that you are using.

Hub Window



1. Status message	6. Voice Messages
2. Search or call bar	7. Meetings
3. Contacts	8. Custom Groups
4. Chats	9. Phone Controls
5. Recents	

Use My Computer for Calls

You can tell Cisco Jabber for Mac to send calls to your computer or to your phone.

1. From your hub window, open the Phone Controls drop-down menu.
2. Select your preference.

Forward Calls

To avoid missing calls when you are not at your desk, you can forward calls to another phone number.

1. From your hub window, open the Phone Controls drop-down menu.
2. Select **Forward Calls to** and select your preference.

Set Up My Phone Accessories

You can change which microphone and speakers are used by the client when you have at least one phone accessory for call control.

1. Select **Jabber > Preferences > Audio/Video**.
2. Select the audio and video options that you want the client to use to send and receive your audio. You can also test the sound to check that it is working.
3. Close the window to apply the changes.

Use Call Controls

When you are on a call with a contact, you can use the call controls to:

- Mute or unmute the call
- Start or stop the video
- Adjust the call volume
- Show the dial pad
- Place the call on hold
- Transfer the call
- End the call

Customize My Client

You can access your options and preferences for Cisco Jabber to customize how your client behaves.

1. Select **Jabber > Preferences**.
2. Make your selections.

Americas Headquarters
 Cisco Systems, Inc.
 170 West Tasman Drive
 San Jose, CA 95134-1706
 USA
<http://www.cisco.com>



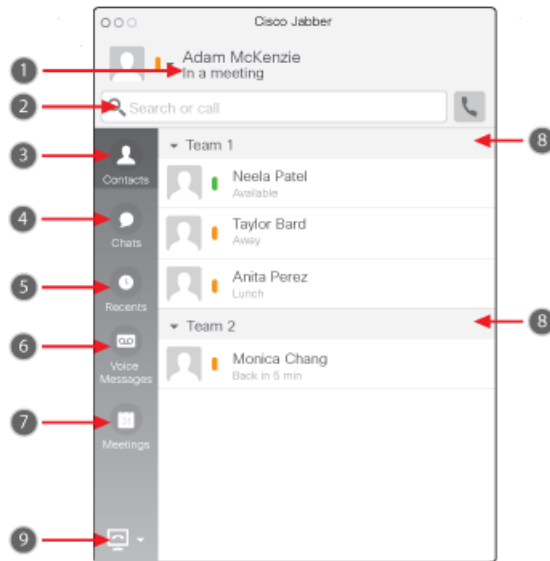
Cisco, Cisco Systems, the Cisco logo, and the Cisco Systems logo are registered trademarks or trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries. All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0705R)

© 2015 Cisco Systems, Inc. All rights reserved.

Cisco Jabber for Mac 11.0 Quick Start Guide

Note: This document might include features or controls that are not available in the deployment of Cisco Jabber for Mac that you are using.

Hub Window



1. Status message	6. Voice Messages
2. Search or call bar	7. Meetings
3. Contacts	8. Custom Groups
4. Chats	9. Phone Controls
5. Recents	

Start a Group Chat

Easily start a group chat with your contacts.

1. Select a contact in the Contacts tab.
2. From the right-click menu, select **Start Group Chat**.
3. Add additional participants in the People field.
4. Enter the subject for your group chat.
5. Select **Invite**.

Chat Options



In a chat you can:

- Send a screen capture
- Send a file
- Edit the font
- Edit font color
- Insert an emoticon
- Add participants to create a group chat

Start a WebEx Meeting

Start a WebEx meeting directly from a chat window with another user without having to schedule a meeting in your calendars first.

1. From the chat window, select the **More** icon.
2. Select **Meet Now**.

Collaborate with My Contacts



When chatting with a contact, you can use controls to:

- Share your screen
- Start a meeting in your Collaboration Meeting Room
- Show or hide the participant list
- Start a phone call

Add External Contacts

When chatting with a contact, you can use controls to:

1. Select **Contacts** then **New Contact**.
2. Add an IM address for the contact.
3. Add a Display Name, which will be displayed in the contact list.
4. Select a Group to add your contact.
5. Select **Add**.

Add a Directory Group

Add groups from your organization's directory to your Contacts:

1. Select **Contacts** then **New Directory Group**.
2. Enter a directory group.
3. Select **Add**.

Americas Headquarters
 Cisco Systems, Inc.
 170 West Tasman Drive
 San Jose, CA 95134-1706
 USA
<http://www.cisco.com>



Cisco, Cisco Systems, the Cisco logo, and the Cisco Systems logo are registered trademarks or trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries. All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0705R)

© 2015 Cisco Systems, Inc. All rights reserved.